

2021-2022 RESIDENT ASSISTANT COMPETENCIES

The following knowledge, skills, and attitudes have been identified as competencies for resident assistants. They are used to inform the roles and responsibilities, selection, training and development, and evaluation of RAs in the Department of Housing and Residence Life.

COMMUNITY DEVELOPMENT

1. Develop knowledge of community members
2. Assess community needs
3. Create engagement opportunities through programs and events
4. Create residential communities that are inclusive of differences

RELATIONSHIP BUILDING

1. Understanding of GT residents and resident needs
2. Connect residents to campus resources
3. Create opportunities to get to know residents
4. Develop a basic understanding of Student Development Theory

INCIDENT RESPONSE

1. Understanding policies and protocols
2. Assess and identify student issues (academic, social, and/or facilities)
3. Implement incident response protocols

DIVERSITY, EQUITY, AND INCLUSION

1. Understanding of personal views and beliefs in relation to diversity, equity, and inclusion
2. Understanding of issues of diversity, equity, and inclusion faced by members of the community

LEADERSHIP

1. Identify how they serve as a role model for their community
2. Demonstrate positive attitudes and behaviors
3. Demonstrate ethical decision making

ADMINISTRATIVE RESPONSIBILITIES

1. Communicate effectively with staff and residents
2. Report on community efforts and resident conversations
3. Prepare for meetings and trainings
4. Complete tasks within provided parameters and guidelines